Useful information about your team

Your hospice / community nurse is:

Contact number:

Your pharmacy technician is:

Contact number:

Your chemist is:

Contact number:

How to contact Trinity

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London SW4 0RN

Call: 020 7787 1000
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www.royaltrinityhospice.london/privacy

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Mckinley T34 syringe pump
How do I know the syringe pump is working properly?
A small green light will flash every 30 seconds or so to show the pump is working. If you do not see a flash, please contact your nurse or doctor immediately.

Who will look after it?
Your nurse will check regularly that the syringe pump is working correctly, that you are receiving the prescribed medicines and that the needle is comfortable.

What to do if the pump beeps or an alarm sounds?
If the syringe pump beeps or an alarm sounds the most important thing is not to worry. You do not need to do anything apart from informing your nurse straight away.

Some dos
- If you are walking around, ask the nurse for a small bag or pouch to carry the pump in.
- When you are in bed or resting in a chair, the syringe pump can be put on a flat surface next to you.

Some don’ts
- Do not interfere with the line or pump.
- Do not press the buttons on the pump control panel.
- Do not get the syringe pump wet.
- Do not drop the syringe pump.
- Do not expose the syringe pump to heat or bright sunlight.

Contact your nurse if:
- you are worried that your pump is not working.
- the colour of the medicines has changed or become cloudy.
- the skin around the needle is red, swollen or painful.
- the alarm sounds.
- you have any other concerns.